

## Who we are

**Suggested text:** Our website address is: <https://www.ioangenic.com>.

We collect information about you during the checkout process on our website.

## What we collect and store

While you visit our site, we'll track:

- Products you've viewed: we'll use this to, show you products you've recently viewed
- Location, IP address and browser type: we'll use this for purposes like estimating taxes and shipping

We'll also use cookies to keep track contents while you're browsing our site.

Note: you may want to know further detail about your cookie policy

When you partnered with us, we'll ask you to provide information including your name, billing address, shipping address, email address, phone number. We'll use this information for purposes, such as, to:

- Respond to your requests, including refunds and complaints
- Process payments and prevent fraud
- Set up your account for our store
- Comply with any legal obligations we have, such as calculating taxes
- Improve our store offerings
- Send you marketing messages, if you choose to receive them

If you create an account, we will store your name, address, email and phone number, which will be used to populate the updates for future.

We generally store information about you for as long as we need the information for the purposes for which we collect and use it, and we are not legally required to continue to keep it. . This includes your name, email address and billing.

We will also store comments or reviews, if you choose to leave them.

## Who on our team has access

Members of our team have access to the information you provide us.

- Order information like what was purchased, when it was purchased and where it should be sent, and
- Customer information like your name, email address, and billing and shipping information.

Our team members have access to this information to help fulfill orders, process refunds and support you.

## What we share with others

We share information with third parties who help us provide our orders and store services to you.

## Payments

We use Razorpay for processing payments. Razorpay do not store your card data on their servers. The data is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS) when processing payment. Your purchase transaction data is only used as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is not saved.

Our payment gateway adheres to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

For more insight, you may also want to read terms and conditions of razorpay on <https://razorpay.com>